Operations Management Roadmap

Phase 1: Basics of Operations Management

- **Production & Process Design** Manufacturing vs. Service Operations.
- **Operations Strategy** Cost, quality, flexibility.
- Key Performance Indicators (KPIs) Efficiency, productivity, cost-effectiveness.

Phase 2: Supply Chain & Logistics

- Supply Chain Fundamentals Procurement, inventory management.
- Lean Management & Six Sigma Waste reduction, process improvement.
- Warehouse & Logistics Management Distribution channels, transportation.

Phase 3: Project & Quality Management

- **Project Management Tools** Gantt Charts, PERT, Critical Path Method.
- Quality Management Total Quality Management (TQM), ISO standards.
- **Risk Management** Identifying and mitigating supply chain risks.

Phase 4: Technology & Automation in Operations

- ERP Systems SAP, Oracle, Microsoft Dynamics.
- AI & Data Analytics Predictive maintenance, demand forecasting.
- Sustainability in Operations Green supply chain management.